



**UNITED STATES DISTRICT COURT
EASTERN DISTRICT OF LOUISIANA**

**In Re: Oil Spill by the Oil Rig
“Deepwater Horizon” in the Gulf
of Mexico, on April 20, 2010**

MDL NO. 2179

SECTION J

Applies to: *All Cases*

**JUDGE BARBIER
MAGISTRATE JUDGE SHUSHAN**

**REPORT BY THE CLAIMS ADMINISTRATOR OF THE DEEPWATER
HORIZON ECONOMIC AND PROPERTY DAMAGES SETTLEMENT
AGREEMENT ON THE STATUS OF CLAIMS REVIEW**

STATUS REPORT NO.

7

DATE

March 11, 2013



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**REPORT BY THE CLAIMS ADMINISTRATOR OF THE DEEPWATER HORIZON
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STATUS OF CLAIMS REVIEW**

STATUS REPORT NO. 7, DATED MARCH 11, 2013

The Claims Administrator of the Deepwater Horizon Economic and Property Settlement Agreement (the “Settlement Agreement”) submits this Report to inform the Court of the current status of the implementation of the Settlement Agreement. The Claims Administrator will provide any other information in addition to this Report as requested by the Court.

I. STATUS OF THE CLAIMS REVIEW PROCESSES AND CLAIM PAYMENTS

A. Claim Submissions.

1. Registration and Claim Forms.

The Claims Administrator opened the Settlement Program with needed functions staffed and operating on June 4, 2012, just over 30 days after the Claims Administrator’s appointment. We have received 128,432 Registration Forms and 139,593 Claim Forms since the Program opened, as shown in the Public Statistics for the Deepwater Horizon Economic and Property Damages Settlement (“Public Report”) attached as Appendix A. Claimants have begun but not fully completed and submitted 11,833 Claim Forms. The Forms are available online, in hard copy, or at Claimant Assistance Centers located throughout the Gulf. Of the total Claim Forms submitted, 16% of claimants filed in the Seafood Program, 22% filed Individual Economic Loss



(IEL) Claims, and 30% filed Business Economic Loss (BEL) Claims (including Start-up and Failed BEL Claims). *See* App. A, Table 2. DWH staff at the Claimant Assistance Centers assisted in completing 26,799 of these Claim Forms. *See* App. A, Table 3. The nineteen Claimant Assistance Centers also provide other forms, including Personal Representative Forms, Subsistence Interview Forms and Sworn Written Statements and Authorizations.

2. Minors, Incompetents and Deceased Claimants.

The table below describes the claims filed on behalf of minors, incompetents and deceased claimants in the Settlement Program. To date we have submitted and the Court has approved 53 settlements on behalf of deceased or incompetent claimants.

Table 1. Minors, Incompetents and Deceased Claimants							
		Minor Claimants		Incompetent Claimants		Deceased Claimants	
		Total	Change Since Last Report	Total	Change Since Last Report	Total	Change Since Last Report
1.	Claims Filed	38	+2	50	+6	193	+24
2.	Referred to GADL	22	+4	14	+1	N/A	N/A
3.	Eligible for Payment	1	0	19	+5	74	+15
4.	Approval Orders Filed	0	0	10	+8	43	+25

3. Third Party Claims.

Court Approved Procedure No. 1 defines the process by which the Claims Administrator will receive, process and pay the claims and/or liens asserted by attorneys, creditors, governmental agencies, or other third parties against the payments to be made by the Claims Administrator to eligible claimants under the Settlement Agreement (“Third Party Claims”). We do not honor an asserted Third Party Claim unless the Third Party Claimant provides us with sufficient documentation to support a valid Claim. We issued 1,487 Acknowledgement/Enforcement Notices to Third Party Claimants this month. In addition to formally



acknowledging receipt of an attempted lien assertion, this Notice sets a deadline by which we must receive additional documentation to support a valid Third Party Claim. We also issued 37 Notices to Claimants and Third Party Claimants advising them that we have received sufficient documentation to support a valid Third Party Claim.

We continue to process and pay Third Party Claims as reflected in Table 2 below.

Table 2. Third Party Claims							
	Type of Third Party Claim ("TPC")	TPCs Asserted	TPCs Asserted Against Claimants With a DHCC ID	TPCs¹ Asserted Against Payable Claims	Valid TPCs Asserted Against Payable Claims	TPCs Paid/Ready for Payment (TPClmt)	Claims with TPCs Paid/Ready for Payment (Clmt)
1.	Attorney's Fees	2,229	1,256	263	137	50	222
2.	IRS Levies	388	258	32	29	18	24
3.	Individual Domestic Support Obligations	242	131	61	47	27	40
4.	Blanket State-Asserted Multiple Domestic Support Obligations	4 states	N/A	N/A	N/A	0	0
5.	3rd Party Lien/Writ of Garnishment	1,266	768	9	3	1	6
6.	Other	19	9	1	0	0	0
7.	TOTAL	4,144	2,422	366	216	96	292²

To date, we have removed 813 lien holds due to parties releasing their claims or resolving disputes.

¹ Validity assessed after affected Claimant receives an Eligibility Notice and submits a signed Release. The streamlined enforcement requirements allow us to assess validity earlier in the process, although we will not know if a valid TPC is asserted against a payable claim until the Eligibility Notice goes out.

² If the TPC amount is in dispute, we pay the Claimant the undisputed portion of his/her/its Settlement Payment. A Third Party Claim can be asserted against one or more Settlement Program Claims.



B. Claims Review.

We completed our first reviews and issued our first outcome notices on July 15, 2012, and Payments on July 31, 2012. There are many steps involved in reviewing a claim so that it is ready for a notice.

1. Identity Verification.

The Tax Identity Number (TIN) Verification review is the first step in the DWH claims review process. The table below contains information on the total number of claimants reviewed in the Program, the outcome of those reviews, and the percentage of claimants that receive Verification Notices after review.

Table 3. Identity Verification Review Activity.					
	Outcome	Claimants Reviewed Since Last Report	Monthly Percentage	Total Claimants Reviewed	Total Percentage
1.	Verified During Review	2,856	72.43%	33,970	79%
2.	SSN Notice Issued	93	2.46%	2,102	5%
3.	ITIN Notice Issued	5	.01%	384	1%
4.	EIN Notice Issued	989	25.1%	6,724	15%
5.	Total Reviewed	3,943	100%	43,180	100%

The table below contains information on the number of TIN Verification Notices issued, how many have been cured after the claimant responded to the Notice, and the average time to cure in days.

Table 4. Identity Incompleteness Activity.					
	Notice Type	Notices Issued	Number Cured	Percentage Cured	Average Time to Cure in Days
1.	SSN Notice	2,102	1,513	72%	114
2.	ITIN Notice	384	311	81%	136
3.	EIN Notice	6,724	4,841	72%	73
4.	Total Issued	9,210	6,665	73%	107



2. Employer Verification Review (“EVR”).

The EVR process ensures that all employees of the same business are treated uniformly and that each business is placed in the proper Zone. The review also walks through the intricate analysis necessary to assign the right NAICS code to a business. The EVR team has completed the EVR analysis for over 120,000 businesses and rental properties.

From February 11, 2013 through March 10, 2013, the team completed the EVR step for 11,065 businesses and properties. We identified an average of 417 new businesses and properties to review each day and completed the EVR review for an average of 395 businesses and properties each day. We continue to review new businesses and rental properties on a first-in, first-out basis.

3. Exclusions.

The Exclusions review process ensures that claims and claimants excluded under the Settlement Agreement are appropriately denied. The Exclusions team guides the reviewers and the EVR team when questions arise during the exclusion determination. Table 5 below shows the number of Denial Notices issued to date for each Exclusion Reason and the team responsible:

Table 5. Exclusions				
	Exclusion Reason	Team Responsible	Denial Notices Since Last Report	Total Denial Notices
1.	GCCF Release	Exclusions	677	3,698
2.	BP/MDL 2179 Defendant		106	161
3.	US District Court for Eastern District of LA		21	21
4.	Not a Member of the Economic Class	Claims Reviewers	18	59
5.	Bodily Injury		1	2
6.	BP Shareholder		1	6
7.	Transocean/Halliburton Claim		0	0
8.	Governmental Entity	Claims Reviewers/	176	480
9.	Oil and Gas Industry		38	193



Table 5. Exclusions				
	Exclusion Reason	Team Responsible	Denial Notices Since Last Report	Total Denial Notices
10.	BP-Branded Fuel Entity	EVR	3	20
11.	Menhaden Claim	EVR	2	8
12.	Financial Institution		19	103
13.	Gaming Industry		67	386
14.	Insurance Industry		17	74
15.	Defense Contractor		107	151
16.	Real Estate Developer		0	0
17.	Trust, Fund, Financial Vehicle		0	3
18.	Total Denial Notices from Exclusions		1,253	5,365

4. Claimant Accounting Support Reviews.

A special team handles Claimant Accounting Support (“CAS”) reviews. CAS reimbursement is available under the Settlement Agreement for IEL, BEL, and Seafood claims. After a claim is returned from the Accountants or BrownGreer’s reviewers as payable and the Compensation Amount is known, the CAS team reviews accounting invoices and CAS Sworn Written Statements. Table 6 includes information on the number of CAS reviews we have completed to date, whether the Accounting Support documentation was complete or incomplete, and the amounts reimbursed.

Table 6. Claimant Accounting Support Reviews									
	Claim Type	CAS Review Result				Total CAS Reviews		CAS \$ Amount Reimbursed	
		Complete		Incomplete		Since Last Report	Total to Date	Since Last Report	Total to Date
		Since Last Report	Total to Date	Since Last Report	Total to Date				
1.	BEL	899	4,649	79	477	978	5,126	\$1,387,792.97	\$5,432,316.18
2.	IEL	85	599	6	145	91	744	\$7,157.75	\$39,380.31
3.	Seafood	504	2,585	49	418	553	3,003	\$240,408.25	\$913,901.81
4.	TOTAL	1,488	7,833	134	1,040	1,622	8,873	\$1,635,358.97	\$6,385,598.30



5. QA Review.

The Quality Assurance (“QA”) process addresses three fundamental needs of the Settlement Program, which are to: (a) ensure that all claims are reviewed in accordance with the policies of the Settlement Agreement by targeting anomalous claims results through data metrics analysis; (b) provide a mechanism to monitor reviewer performance and the necessary tools to efficiently and effectively provide feedback to reviewers; and (c) identify areas of review resulting in high error rates that require retraining or refined review procedures and data validations.

We have implemented a reviewer follow-up process for all claim types. We provide daily follow-up to reviewers whose claims resulted in different results after a QA review the day before. We also have a report that identifies specific reviewers who require re-training, and reveals whether there are issues that warrant refresher training for all reviewers. Table 7 shows, by Claim Type, the number of claims identified for QA review through the database QA process, as well as how many QA reviews have been completed, how many are in progress, and how many are awaiting review.

Table 7. Quality Assurance Reviews							
	Claim Type	Total Claims Needing QA To Date	QA Reviews Completed	% Completed	QA Reviews in Progress	Claims Awaiting QA	QA Reviews Completed Since Last Report
1.	Seafood	13,219	10,026	76%	810	2,383	3,213
2.	IEL	9,179	6,242	68%	513	2,424	945
3.	BEL	4,390	3,678	84%	143	569	828
4.	Start-Up BEL	455	389	85%	21	45	105
5.	Failed BEL	1,069	975	91%	18	76	142
6.	Coastal Real Property	11,306	10,477	93%	150	679	1,759
7.	Real Property Sales	569	565	99%	1	3	23
8.	VoO Charter	6,837	6,809	100%	21	7	389
9.	Subsistence	3,034	684	23%	51	2,299	642

**Table 7. Quality Assurance Reviews**

	Claim Type	Total Claims Needing QA To Date	QA Reviews Completed	% Completed	QA Reviews in Progress	Claims Awaiting QA	QA Reviews Completed Since Last Report
10.	Wetlands	1,465	1,350	92%	67	48	410
11.	TOTAL	51,523	41,195	80%	1,795	8,533	8,456

6. Claim Type Review Details.

Table 8 provides information on the number of claims filed, how many claims have been reviewed to Notice, the claims remaining to review, and how many claims were reviewed to either a Notice or “Later Notice” to date, by claim type. Table 8 splits the claims reviewed to a “Later Notice” into separate sections distinguishing claims receiving Notices after we conduct a Reconsideration review from claims reviewed for additional materials submitted by a claimant in response to an Incompleteness Notice.

Table 8. Throughput Analysis of Claims Filed and Notices Issued

A. Claims Reviewed to First Notice										
	Claim Type	Status of All Claims Filed					Productivity Since Last Report on 2/11/13			
		Total Claims Filed To Date	Reviews Completed to Notice	Claims Remaining to Review		New Claims Filed	Avg Daily Claims Filed	Reviews Completed to First Notice	Avg Daily Reviews to First Notice	
1.	Seafood	23,558	13,000	55%	10,558	45%	21	1	4,347	155
2.	IEL	27,899	18,589	67%	9,310	33%	1,100	39	1,962	70
3.	IPV/FV	205	162	79%	43	21%	11	0	21	1
4.	BEL	36,476	18,294	50%	18,182	50%	4,742	169	1,883	67
5.	Start-Up BEL	2,636	1,600	61%	1,036	39%	184	7	201	7
6.	Failed BEL	2,228	1,445	65%	783	35%	162	6	192	7
7.	Coastal RP	19,691	17,007	86%	2,684	14%	1,981	71	2,641	94
8.	Wetlands RP	3,778	2,079	55%	1,699	45%	425	15	434	16
9.	RPS	985	801	81%	184	19%	58	2	62	2
10.	Subsistence	13,248	777	6%	12,471	94%	2,426	87	509	18
11.	VoO	8,065	7,815	97%	250	3%	197	7	301	11
12.	Vessel	824	683	83%	141	17%	123	4	109	4
13.	TOTAL	139,593	82,252	59%	57,341	41%	11,430	408	12,662	452

**Table 8. Throughput Analysis of Claims Filed and Notices Issued****B. Claims Reviewed to Later Notice**

	Claim Type	Initial or Preliminary Incompleteness Response			Follow-Up Incompleteness Responses			Requests for Reconsideration		
		Total Responses	Claims with Later Notice	Remaining Claims	Total Responses	Claims with Later Notice	Remaining Claims ²	Total Requests	Claims with Later Notice	Remaining Claims ²
1.	Seafood	2,555	911	1,644	485	136	349	1,056	512	544
2.	IEL	9,393	4,345	5,048	1,804	785	1,019	1,006	464	542
3.	IPV/FV	58	42	16	6	0	6	6	0	6
4.	BEL	9,815	4,676	5,139	2,563	894	1,669	1,121	426	695
5.	Start-Up BEL	864	487	377	294	106	188	85	24	61
6.	Failed BEL	451	245	206	159	58	101	155	78	77
7.	Coastal RP	2,708	1,966	742	537	245	292	661	366	295
8.	Wetlands RP	130	81	49	15	9	6	245	77	168
9.	RPS	135	121	14	29	26	3	106	85	21
10.	Subsistence	131	8	123	0	0	0	18	3	15
11.	VoO	753	705	48	254	221	33	444	321	123
12.	Vessel	435	349	86	149	94	55	55	35	20
13.	TOTAL	27,428	13,936	13,492	6,295	2,574	3,721	4,958	2,391	2,567

C. Claim Payments.

We issued our first payments to claimants on July 31, 2012. Tables 4 and 5 of the Public Report attached at Appendix A provide detail on the notices and payments issued to date. As of March 10, 2013, we have issued 30,589 Eligibility Notices with Payment Offers totaling \$2,402,351,747 billion. As of that date, we also have made over \$1.66 billion in payments on 23,640 claims.

D. Reconsiderations and Appeals.**1. Reconsideration Reviews and Outcomes.**

To date, there have been 48,062 Eligibility, Denial and Incompleteness Denial Notices issued from which claimants can seek Reconsideration. Of those, 8,182 are still within the 30 day window to seek Reconsideration and have not yet done so, leaving 39,880 that have passed



the window for seeking Reconsideration. Of those, claimants have asked for Reconsideration of 4,907 claims. Thus, the rate of Reconsideration from all final determinations is 12.3%. The rate of Reconsideration from Eligibility Notices is 7% and the rate of Reconsideration from Denial and Incompleteness Denial Notices is 29%.

Table 9 summarizes the Reconsideration Reviews we have completed, the number of Post-Reconsideration Notices we have issued, and whether the outcome of the Reconsideration review resulted in an award that was higher (↑), lower (↓), or the same (↔). The table also includes information showing whether an original Exclusion Denial was confirmed or overturned on Reconsideration. The number of Notices issued is fewer than the reviews completed because there is a 36 hour lag time between when the review is completed and when the Notice is issued.

Table 9. Reconsideration					
A. Reconsideration Requests and Reviews					
	Claim Type	Requests Received To Date	Reviews Completed To Date		
			Total	Completed Since Last Report	Average Weekly Reviews
1.	Seafood	1,048	608	77	43
2.	IEL	992	679	115	49
3.	IPV/FV	6	0	0	0
4.	BEL	1,105	821	212	59
5.	Start-Up BEL	81	54	26	4
6.	Failed BEL	154	127	35	9
7.	Coastal	653	477	332	34
8.	Wetlands	245	243	117	17
9.	Real Property Sales	106	102	12	7
10.	Subsistence	17	3	0	0
11.	VoO	444	415	69	30
12.	Vessel	56	45	7	3
13.	TOTAL	4,907	3,574	1,002	255

**Table 9. Reconsideration**

B. Reconsideration Notices Issued								
	Claim Type	Notices Issued		Outcome of Review				
		Total Issued to Date	Weekly Average	Compensation Amount for Eligible Claims			Exclusion/Denials	
				↑	↓	↔	Confirmed	Overtured
1.	Seafood	501	18	260	38	130	71	2
2.	IEL	489	18	49	3	13	424	0
3.	IPV/FV	0	0	0	0	0	0	0
4.	BEL	428	16	148	18	64	187	11
5.	Start-Up BEL	24	1	6	1	4	12	1
6.	Failed BEL	78	3	0	0	0	78	0
7.	Coastal	370	15	48	9	155	153	5
8.	Wetlands	78	3	11	1	16	50	0
9.	Real Property Sales	88	3	0	0	2	85	1
10.	Subsistence	3	0	0	0	0	3	0
11.	VoO	382	0	56	2	102	188	34
12.	Vessel	35	0	22	0	6	7	0
13.	TOTAL	2,476	77	600	72	492	1,258	54

2. Appeals.

(a) *BP Appeals.*

To date, we have issued 11,187 Eligibility Notices that meet or exceed the threshold amounts rendering them eligible for BP to appeal. Of those, 538 are still within the time for BP to appeal, leaving 10,649 that have passed the window for BP to consider whether to appeal. Of those 10,649, BP has appealed 713, or only 6.6%. However, out of the 713 BP has appealed, they have subsequently withdrawn 87 appeals, and another 23 have been resolved for the same amount of the Eligibility Notice. Thus, out of the 713 claims BP has appealed, 110 have either been withdrawn or resolved, confirming that the outcome of the review was correct. If we remove those 110 from the 713 BP has appealed to arrive at a more realistic “rate of



disagreement” BP has with our results, that leaves 603 claims out of 10,649, or a 5.6% rate of disagreement.

Table 10 provides summary information on the status of BP’s appeals.

Table 10. Status of BP Appeals				
A. Appeal Filing/Resolution				
	Status	As of 3/11/13	Since Last Report	Total
1.	BP Appeals Filed	668	45	713
2.	Appeals Resolved	289	11	300
(a)	Withdrawn	85	2	87
(b)	Panel Decided	22	0	22
(c)	Settled by Parties	148	9	157
(d)	Administratively Closed	8	0	8
(e)	Closed for Reconsideration Review	26	0	26
B. Pending Appeals				
3.	In Pre-Panel Baseball Process		400	
4.	Currently Before Panel		13	
5.	TOTAL PENDING		413	

(b) Claimant Appeals.

Before a claimant may appeal, he must seek Reconsideration and receive a Post-Reconsideration Notice. To date, we have issued 2,476 Post-Reconsideration Notices. Of those, 640 are still within the time for the Claimant to appeal, leaving 1,836 that have passed the window for the claimant to consider whether to appeal. Of those 1,836, claimants have appealed 328, or 17.8%. Of the 328 Claimant Appeals, 218 are appeals of Post-Reconsideration Denial Notices and 110 are appeals of Post-Reconsideration Eligibility Notices.



Table 11 provides summary information on the status of Claimant appeals:

Table 11. Status of Claimant Appeals				
A. Appeal Filing/Resolution				
	Status	As of 3/11/13	Since Last Report	Total
1.	Claimant Appeals Filed	311	17	328
2.	Appeals Resolved	57	3	60
(a)	Withdrawn	7	1	8
(b)	Panel Decided	23	2	25
(c)	Settled by Parties	20	0	20
(d)	Administratively Closed	7	0	7
B. Pending Appeals				
3.	In Pre-Panel Baseball Process		75	
4.	In Pre-Panel Non-Baseball Process		170	
5.	Currently Before Panel		23	
6.	TOTAL PENDING		268	

(c) Resolved Appeals.

As reported in the tables above, 360 Claimant and BP appeals have been resolved. Table 12 provides a summary of these resolved appeals, by Claim Type. The Panel decided to award BP's Final Proposal on 18 appeals (13 VoO claims, one IEL claim, two Seafood claims, and two BEL claims). The Panel decided to award the Claimant's Final Proposal on ten claims (four VoO claims, one BEL claim, one IEL claim, one VPD claim, and three Seafood claims). The Panel decided to uphold the denial on 16 claims and overturn the denial on nine claims.

**Table 12. Outcome After Appeal**

	Claim Type	Appeals Settled or Decided by Panel					Withdrawn	Admin. Closed	Closed Because Claimant Asked For Reconsideration	Total
		Award Amount after Appeal, Compared to Original Notice								
		Higher	Lower	Same	Denial Upheld	Denial Overturned				
1.	Seafood	2	65	13	1	0	34	3	8	126
2.	BEL	4	60	1	3	3	35	4	18	128
3.	Wetlands Real Property	0	1	0	1	0	1	0	0	3
4.	Coastal Real Property	0	0	0	1	0	0	0	0	1
5.	Real Property Sales	0	0	2	4	0	2	1	0	9
6.	VoO Charter Payment	7	24	13	3	5	17	1	0	70
7.	IEL	1	3	1	3	1	3	6	0	18
8.	VPD	1	1	0	0	0	3	0	0	5
9.	Total	15	154	30	16	9	95	15	26	360

II. CLAIMANT OUTREACH EFFORTS

We have continued our Claimant Outreach efforts since the previous Court Status Report:

A. Law Firm Contacts.

The Law Firm Contacts team continued to work with the accountants to coordinate outreach calls with law firms representing claimants with Seafood Compensation Program claims that were still incomplete. This collaboration allowed the accountants and Law Firm Contacts to efficiently address Program questions and documentation requirements.

The Law Firm Contacts expanded their outreach efforts to include calls related to claimants who were denied for incomplete documents, but provided Reconsideration comments



either directly requesting contact or seeming to require contact. Firm Contacts discussed the denials with the law firms, answered questions, and provided law firms with options on how to respond to the Denial Notice.

B. Communications Center (CCC).

The primary purpose of the CCC is to provide consistent, accurate information regarding the claims process. Our supervisory team implemented several measures to ensure that our agents are providing excellent customer service and assistance to all callers. These measures include monitoring and recording agent calls for skill assessment, and supervisor review of Global Notes entries. We assigned agents to a monitoring and feedback schedule so that each agent's call fluency is assessed on a regular basis. This schedule requires supervisors to provide feedback and goals for improvement in a timely manner so that any errors are quickly corrected.

In addition, common issues are tracked and addressed in team meetings and refresher trainings. Based on our analysis this week, we provided refresher trainings and materials on call escalation policies and claimant communication practices. We will continue to perform these quality assurance processes for the duration of the Program as we constantly identify ways to improve our communication efforts.

The CCC expanded outreach efforts to include claimants who emailed the Deepwater Horizon Settlement Program with questions or claim status update requests. Claimants responded positively to this outreach, and we were able to quickly resolve most inquiries in one call. We continued to call claimants regarding missing payment documents, Seafood Compensation Program claims with missing documents, double payment issues and Incompleteness questions. This week we began to see the success of our outreach efforts, specifically with missing payment document outreach.



C. Claimant Assistance Centers (CACs).

The Claimant Outreach Program (COP) continues at the CACs. Between February 11, 2013, and March 10, 2013, the COP Team completed over 2,300 calls to claimants. The CACs continued to reach out to claimants with incomplete claims across all damage categories. In addition to these outreach efforts, the team called claimants who filed claims of all claim types in a CAC.

D. Summary of Outreach Calls.

The table below summarizes some of the Claimant Outreach Program efforts:

Table 13. Outreach Call Volume (As of 3/10/13)							
Row	Location	Calls Made	Incomplete Claims Affected	Claims With New Docs After Call	% of Claims With New Docs After Call	Claimants Visiting CAC After Call	% of Claimants Visiting CAC
1.	BrownGreer	26,340	13,336	9,027	68%	4,537	34%
2.	Garden City Group	30,720	5,290	3,547	67%	3152	6%
3.	P & N	4,477	1,602	1,194	75%	50	3%
4.	PWC	569	242	205	85%	7	3%
5.	Totals	62,106	20,470	13,973	68%	4,906	24%

III. CONCLUSION

We offer this Report to ensure that the Court is informed of the status of the Program to date. If the Court would find additional information helpful, we stand ready to provide it at the Court's convenience.

/s/ Patrick A. Juneau

 PATRICK A. JUNEAU
 CLAIMS ADMINISTRATOR



CERTIFICATE OF SERVICE

I hereby certify that the above and foregoing pleading has been served on All Counsel by electronically uploading the same to Lexis Nexis File & Serve in accordance with Pretrial Order No. 12, and that the foregoing was electronically filed with the Clerk of Court of the United States District Court for the Eastern District of Louisiana by using the CM/EDF System, which will send a notice of electronic filing in accordance with the procedures established in MDL 2179, on this 11th day of March 2013.

/s/ Patrick M. Juneau
Claims Administrator

Claims Administrator Patrick Juneau has announced that the Settlement Program began issuing payments on July 31, 2012, and has been issuing outcome Notices since July 15, 2012. The Program will issue Notices on a rolling basis as we complete reviews, and they will include Eligibility Notices, Incompleteness Notices, and Denial Notices. Each Notice will provide information explaining the outcome. We will post Notices on the secure DWH Portal for any law firm or unrepresented claimant who uses the DWH Portal. We will notify firms and unrepresented claimants by email at the end of each day if we have posted a Notice that day. Firms and unrepresented claimants may then log onto the DWH Portal to see a copy of the Notice(s). Law Firms or claimants who do not use the DWH Portal will receive Notices in the mail. Claimants who receive an Eligibility Notice and qualify for a payment will receive that payment after all appeal periods have passed, if applicable, and the claimant has submitted all necessary paperwork, including a fully executed Release and Covenant Not to Sue.

Table 1	Filings by State of Residence								
	State	Registration Forms				Claims			
		Form Begun	Form Submitted	Total	%	Form Begun	Form Submitted	Total	%
1.	Alabama	787	22,700	23,487	17%	1,626	24,985	26,611	18%
2.	Florida	1,947	45,144	47,091	35%	4,943	44,369	49,312	33%
3.	Louisiana	1,628	31,265	32,893	24%	2,541	38,666	41,207	27%
4.	Mississippi	548	15,392	15,940	12%	949	16,295	17,244	11%
5.	Texas	250	7,088	7,338	5%	716	6,365	7,081	5%
6.	Other	1,076	6,843	7,919	6%	1,058	8,913	9,971	7%
7.	Total	6,236	128,432	134,668	100%	11,833	139,593	151,426	100%

Chart 1: Filings by State of Residence

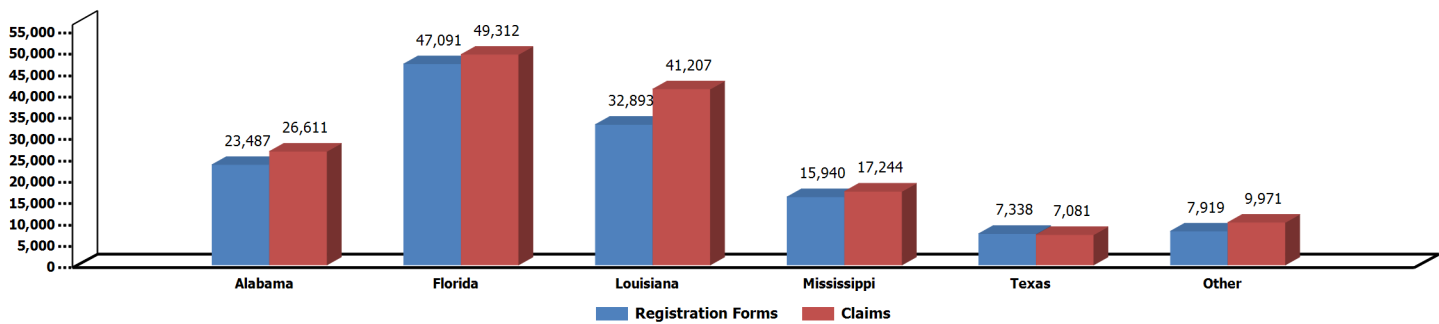


Table 2	Number of Claims by Claim Type					
	Claim Type	Claims				Unique Claimants with Form Submitted
		Form Begun	Form Submitted	Total	%	
1.	Seafood Compensation Program	428	23,558	23,986	16%	10,142
2.	Individual Economic Loss	6,160	27,899	34,059	22%	27,899
3.	Individual Periodic Vendor or Festival Vendor Economic Loss	132	205	337	<1%	205
4.	Business Economic Loss	2,429	36,476	38,905	26%	32,928
5.	Start-Up Business Economic Loss	262	2,636	2,898	2%	2,451
6.	Failed Business Economic Loss	259	2,228	2,487	2%	2,110
7.	Coastal Real Property	924	19,691	20,615	14%	13,853
8.	Wetlands Real Property	226	3,778	4,004	3%	1,378
9.	Real Property Sales	186	985	1,171	1%	791
10.	Subsistence	656	13,248	13,904	9%	13,243
11.	VoO Charter Payment	104	8,065	8,169	5%	5,774
12.	Vessel Physical Damage	67	824	891	1%	725
13.	Total	11,833	139,593	151,426	100%	101,613

Chart 2: Number of Claims by Claim Type

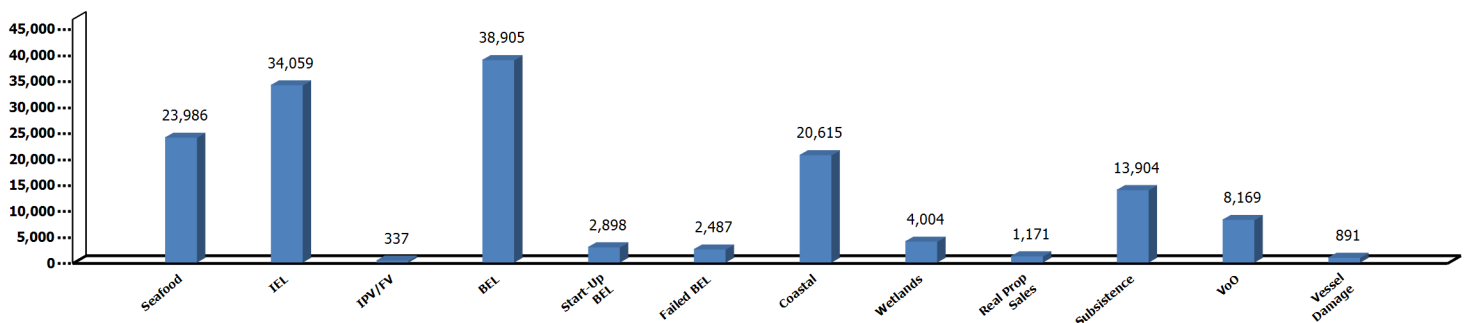


Table 3	Filings by Claimant Assistance Center								
	Claimant Assistance Center	Registration Forms				Claims			
		Form Begun	Form Submitted	Total	%	Form Begun	Form Submitted	Total	%
1.	Apalachicola, FL	25	1,136	1,161	5%	35	1,559	1,594	6%
2.	Bay St. Louis , MS	9	504	513	2%	37	597	634	2%
3.	Bayou La Batre, AL	20	702	722	3%	47	797	844	3%
4.	Biloxi , MS	37	1,688	1,725	8%	62	1,909	1,971	7%
5.	Bridge City, TX	2	263	265	1%	18	503	521	2%
6.	Clearwater, FL	71	1,970	2,041	9%	367	1,464	1,831	6%
7.	Cut Off, LA	12	409	421	2%	27	540	567	2%
8.	Fort Walton Beach , FL	10	1,104	1,114	5%	56	1,472	1,528	6%
9.	Grand Isle, LA	5	136	141	1%	7	203	210	1%
10.	Gretna/Harvey, LA	37	1,724	1,761	8%	57	1,801	1,858	7%
11.	Gulf Shores, AL	18	1,624	1,642	7%	63	2,131	2,194	8%
12.	Houma, LA	24	759	783	3%	42	981	1,023	4%
13.	Lafitte, LA	4	263	267	1%	12	353	365	1%
14.	Mobile, AL	58	4,435	4,493	20%	177	4,771	4,948	19%
15.	Naples, FL	24	1,130	1,154	5%	40	1,038	1,078	4%
16.	New Orleans – CBD BG, LA	15	328	343	1%	23	342	365	1%
17.	New Orleans East, LA	42	1,792	1,834	8%	107	2,070	2,177	8%
18.	Panama City Beach, FL	20	1,082	1,102	5%	86	1,610	1,696	6%
19.	Pensacola, FL	24	1,110	1,134	5%	70	1,325	1,395	5%
20.	Total	457	22,159	22,616	100%	1,333	25,466	26,799	100%

Chart 3: Number of Claims by Claimant Assistance Center

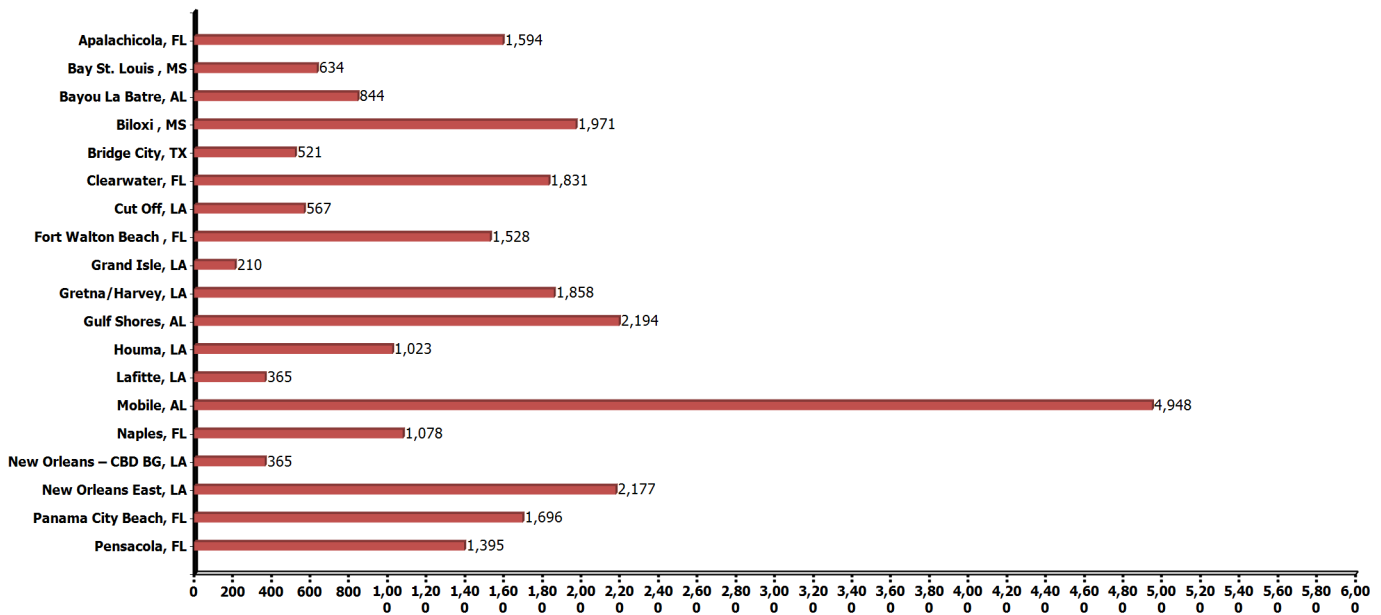


Table 4	Claim Type	Notices Issued										Total Claims Issued Notice
		Eligible - Payable	Eligible - No Payment	Incomplete	Denial					Withdrawn	Closed	
					Exclusion Denials	Prior GCCF Release	Causation Denials	Other Denials	Incomplete Denials			
1.	Seafood Compensation Program	4,126	1,741	4,531	33	938	0	101	417	221	135	12,243
2.	Individual Economic Loss	1,028	282	10,605	1,330	1,538	19	333	2,667	191	595	18,588
3.	Individual Periodic Vendor or Festival Vendor Economic Loss	2	0	102	3	19	0	21	9	23	1	180
4.	Business Economic Loss	5,103	102	9,268	197	354	746	13	1,634	309	429	18,155
5.	Start-Up Business Economic Loss	165	7	979	15	28	20	14	252	51	62	1,593
6.	Failed Business Economic Loss	4	5	630	22	71	126	286	186	27	65	1,422
7.	Coastal Real Property	11,868	14	2,474	4	417	0	1,062	360	126	667	16,992
8.	Wetlands Real Property	952	0	74	4	40	0	753	3	6	245	2,077
9.	Real Property Sales	325	0	37	4	27	14	310	24	14	49	804
10.	Subsistence	144	0	281	9	220	0	3	0	14	21	692
11.	VoO Charter Payment	6,540	9	300	16	0	0	449	434	41	34	7,823
12.	Vessel Physical Damage	332	3	214	4	0	0	33	61	7	27	681
13.	Total	30,589	2,163	29,495	1,641	3,652	925	3,378	6,047	1,030	2,330	81,250

Table 5	Claim Type	Payment Information					
		Eligibility Notices Issued with Payment Offer		Accepted Offers		Payments Made	
		Number	Amount	Number	Amount	Number	Amount
1.	Seafood Compensation Program	4,126	\$729,205,755	3,264	\$665,394,712	3,130	\$640,084,072
2.	Individual Economic Loss	1,028	\$10,510,429	822	\$9,075,180	715	\$7,725,712
3.	Individual Periodic Vendor or Festival Vendor Economic Loss	2	\$5,178	1	\$3,200	1	\$3,200
4.	Business Economic Loss	5,103	\$1,211,741,717	4,325	\$1,029,890,856	3,561	\$627,127,453
5.	Start-Up Business Economic Loss	165	\$29,949,505	131	\$25,351,120	105	\$20,977,751
6.	Failed Business Economic Loss	4	\$604,501	2	\$579,357	2	\$579,357
7.	Coastal Real Property	11,868	\$75,314,973	10,278	\$65,950,966	8,866	\$54,416,706
8.	Wetlands Real Property	952	\$50,861,926	825	\$48,013,433	758	\$47,237,921
9.	Real Property Sales	325	\$19,402,805	309	\$18,748,088	294	\$17,886,913
10.	Subsistence	144	\$1,246,542	49	\$480,678	30	\$290,132
11.	VoO Charter Payment	6,540	\$266,083,345	6,258	\$256,332,617	5,916	\$244,236,859
12.	Vessel Physical Damage	332	\$7,425,071	303	\$6,059,654	262	\$3,705,172
13.	Total	30,589	\$2,402,351,747	26,567	\$2,125,879,860	23,640	\$1,664,271,247

Legend:

1. Form Begun - Includes electronically filed registration or claim forms for the period of time between the moment a claimant or his attorney has initiated the submission of a form and moment they complete that filing by submitting the electronic signature. This definition also includes hard copy registration or claim forms where the DWH Intake Team is in the process of linking the scanned images and has not yet completed the data entry on that form.
2. Form Submitted - Includes electronically filed registration or claim forms after the claimant or his attorney completes the electronic signature and clicks the submit button. This definition also includes hard copy registration or claim forms where the DWH Intake Team has completed both the linking of scanned images and the data entry on that form.
3. Unique Claimants with Form Submitted - Counts the unique number of claimants with at least one Claim Form Submitted for each Claim Type. Because claimants may file claims for more than one Claim Type, the sum of all Claim Types will not equal the count of total unique claimants.
4. Notices Issued - The count of Notices Issued in Table 4 counts each unique claim issued a Notice only once. For claims issued multiple Notices, this report uses the following hierarchy when counting the claim: (1) Eligible - Payable; (2) Eligible - No Payment; (3) Denial; (4) Incomplete; (5) Withdrawn; (6) Closed.
5. Payment Information - The timing of payment can be affected by a number of factors. Even after the DHECC receives a Release, delay in receipt of a W-9, or in receipt of the Attorney Fee Acknowledgment Form can delay payment. In addition, any alterations or omissions on the Release Form, or an assertion of a third-party lien against an award amount, can delay payment. As a result, this report will show a higher number of Accepted Offers than Amounts Paid.
6. Note: The Claims Administrator continually monitors the status of all claim filings. Through this process, the Claims Administrator may find duplicate claims from the same claimant. In such cases, the Claims Administrator will close the duplicate claim and only process the remaining valid claim. This report excludes duplicate claims from all counts of claims filed.